

Student data stays **protected and yours.**

A plain-language summary for IT and data privacy reviewers. Full terms are in our Data Processing Addendum (DPA), which governs if anything here differs.

01 Our role under FERPA

We act as a school official and use student data only to provide the service to your district.

DPA §1.3

02 What we never do

We never sell student data or share it for advertising. We do not use student data to train AI models.

DPA §1.2

03 Ownership and retention

Your district owns the data. Records are kept while you are a customer, and prior-year IEPs are archived, not deleted. At the end, we return or delete it.

DPA §1.6

04 Security

Encryption in transit (TLS) and at rest (AES). Incident response, vulnerability assessment, threat monitoring and business continuity plans.

DPA Schedule B

05 Access and hosting

Access by role: teachers see their students, principals their campus, district staff the district. Hosted on Google Cloud in the United States.

06 If something goes wrong

We notify you without undue delay after becoming aware of a security breach.

DPA §1.5

SUB-PROCESSORS

Google	Hosting, storage and communications · United States
OpenAI	AI functionality · United States · requests are not stored by the provider
SendGrid	Account notifications · United States

We give 30 days' notice before changing sub-processors.

HOW WE USE AI

AI drafts. Educators decide.

AI drafts PLAAFPs and progress reports using only information teachers entered from their day-to-day work. Every draft is reviewed, edited and finalized by an educator before it is used.

WHAT AI DOES NOT DO

- Decide eligibility, services or tiers
- Decide whether a service happened
- Train on your students' data
- Replace educator review; flags are prompts to review, not judgments

Texas districts

We work with Texas districts under a signed DPA. If your district uses the Texas Student Privacy Alliance agreement, tell us and we will work through it with you.

Documents available

Data Processing Addendum, sub-processor list, Privacy Policy, Terms of Service and accessibility statement at iepassure.com/trust.

Security or data questions?

Email admin@iepassure.com. We reply within one business day. Then see the product on your own data.

iepassure.com/demo

